

# Policies

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**Booking Deposit:** A NON-refundable booking deposit of \$200 is required to secure your reservation. The deposit may be applied to a rescheduled tour at the business owner's discretion. --- **Cancellation Policy:** Cancellations must be made at least 3 DAYS before your scheduled tour.

## **Tour Cost**

The total tour cost does not include tasting fees or food expenses, which are to be covered by the participant.

## **Damages and Charges**

There is no smoking, vaping, or drug use in any vehicle. Any vehicle damage, including but not limited to accidents, spills, scratches, dents, and smoke, will be assessed for repair costs. The client acknowledges and agrees that charges will include the cost of repairs and any fees associated with taking the vehicle out of service during the repair period.

## **Agreement**

By booking your tour, you acknowledge and agree to the terms outlined in this policy. The business owner reserves the right to make exceptions to the policy at their discretion.

Client” agrees their tour can be canceled or rescheduled due to “Acts of God,” such as natural disasters, war, strikes, government actions, or other unforeseen circumstances.

Thank you for your understanding and cooperation. We look forward to providing you with an exceptional wine tour experience. Cheers!

The basics:

We don't send a bunch of annoying communications and we don't sell your information.

## **PRIVACY POLICY**

LAST UPDATED: NOVEMBER 2023

THANK YOU FOR VISITING OUR WEBSITE

WWW.FREDERICKSBURGTEXASTOUR.COM/. THIS PRIVACY POLICY OUTLINES HOW WE COLLECT, USE, DISCLOSE, AND SAFEGUARD YOUR INFORMATION. YOU CONSENT TO THE TERMS OUTLINED IN THIS POLICY BY USING OUR WEBSITE.

### **1. INFORMATION WE COLLECT:**

WE MAY COLLECT PERSONAL INFORMATION, SUCH AS NAMES AND EMAIL ADDRESSES, WHEN VOLUNTARILY PROVIDED BY USERS. ADDITIONALLY, NON-PERSONAL INFORMATION, SUCH AS BROWSER TYPE AND IP ADDRESS, MAY BE AUTOMATICALLY COLLECTED FOR ANALYTICS.

### **2. HOW WE USE YOUR INFORMATION:**

WE USE COLLECTED INFORMATION TO COMMUNICATE, RESPOND TO INQUIRIES, IMPROVE USER EXPERIENCE, AND ANALYZE WEBSITE PERFORMANCE. PERSONAL INFORMATION WILL NOT BE SHARED WITH THIRD PARTIES UNLESS EXPLICITLY CONSENTED OR REQUIRED BY LAW.

### **3. COOKIES:**

OUR WEBSITE MAY USE COOKIES TO ENHANCE USER EXPERIENCE. USERS CAN ADJUST BROWSER SETTINGS TO REFUSE COOKIES, WHICH MAY AFFECT CERTAIN FUNCTIONALITIES.

### **4. THIRD-PARTY LINKS:**

OUR WEBSITE MAY CONTAIN LINKS TO THIRD-PARTY WEBSITES. WE ARE NOT RESPONSIBLE FOR THESE EXTERNAL SITES' PRIVACY PRACTICES OR CONTENT.

### **5. SECURITY:**

WE EMPLOY REASONABLE SECURITY MEASURES TO PROTECT YOUR INFORMATION. HOWEVER, NO DATA TRANSMISSION OVER THE INTERNET CAN BE GUARANTEED AS COMPLETELY SECURE.

### **6. CHILDREN'S PRIVACY:**

OUR WEBSITE IS NOT DIRECTED TOWARD INDIVIDUALS UNDER THE AGE OF 21. WE DO NOT KNOWINGLY COLLECT PERSONAL INFORMATION FROM CHILDREN. IF YOU BELIEVE A CHILD HAS PROVIDED US WITH PERSONAL INFORMATION, PLEASE CONTACT US TO HAVE IT REMOVED.

### **7. CHANGES TO THIS PRIVACY POLICY:**

WE RESERVE THE RIGHT TO UPDATE THIS PRIVACY POLICY. CHANGES WILL BE POSTED ON THIS PAGE WITH THE UPDATED DATE. CONTINUED USE OF THE WEBSITE CONSTITUTES ACCEPTANCE OF THE MODIFIED POLICY.

### **8. CONTACT US:**

IF YOU HAVE ANY QUESTIONS OR CONCERNS REGARDING THIS PRIVACY POLICY, PLEASE CONTACT US AT [INFO@WINETOURPROS.COM](mailto:INFO@WINETOURPROS.COM).

THANK YOU FOR TRUSTING US WITH YOUR INFORMATION. YOUR PRIVACY IS IMPORTANT TO US.